

UTILITY WORKERS



Someone claiming to be a utility worker is at my door. What should I do?

Reasons a utility worker might show up:

- At the request of the customer or your landlord
- To disconnect service
- For a safety concern, such as a gas leak called in by a neighbor or to relight appliance pilot lights after gas service was interrupted
- To access a meter
- To trim trees, locate buried power lines, or restore power or gas service

1) Request identification.

Ask for identification before letting a worker into your home. Employees, and most contractors, authorized to enter customer property carry identification cards from their utilities. They will often wear uniforms and drive vehicles with the utility logo.

2) Call the utility to verify the individual's identity if you have concerns.

Below are phone numbers for the larger utilities in Minnesota. If you aren't sure who provides service at your address, contact your local government office.

 Xcel Energy®

800-895-4999

 CenterPoint® Energy

800-245-2377

 DAKOTA®
ELECTRIC
ASSOCIATION

800-874-3409

 MINNESOTA
ENERGY
RESOURCES®

800-889-9508

 OTTER TAIL
POWER COMPANY

800-257-4044

 minnesota power

800-228-4966



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